

AIRPORTS AUTHORITY OF INDIA
(Department of Public Relations)

PRESS RELEASE

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Care for Contract Workers at AAI – Dedicated HELP DESK Established.

A Help Desk to provide assistance and information to the contract workers engaged by AAI Contractors has been established and inaugurated today by Smt. Upma Srivastava, IAS, Chief Vigilance Officer, Airports Authority of India at Safdarjung Airport in the presence of Board Members of AAI, Smt. Archana Agrawal, President, Kalyanmayee, the main brain behind CSR activities of AAI & other senior officers of AAI were also present on this occasion.

The Help Desk will remain open on every Monday from 1100 hrs. to 1300 hrs. and grievances of the contract workers will be addressed by the Senior Officer at the level of Asstt. General Manager. The Help Desk is located at Room No. 1, Near Pass Section, Safdarjung Airport, New Delhi which is easily accessible to the workers.

Subsequently, such Help Desks will be established at all the Regions for contract workers engaged by AAI contractors so that necessary assistance can be provided to the desirous contract workers for seeking assistance with regard to timely payment of minimum wages, PF contribution and ESI, etc.

While inaugurating the Help Desk, Smt. Upma Srivastava, CVO desired that efforts should be made to give maximum publicity to this initiative for the real benefit to the contract workers. She further highlighted importance of monitoring this facility for rendering effective and regular service to the real users for maximum benefits. In AAI, each department is very important and they also need updation of their skills and knowledge to discharge their duties for which they are responsible, she further emphasised.

Speaking on the occasion. Shri GK Chaukiyal, Member (Ops) appreciated the establishment of this Help Desk and hoped that such desks will be beneficial to start servicing at airports.

Earlier, speaking on the occasion, Smt. Archana Agrawal, President, Kalyanmayee said that the contract workers who are working for the AAI, need to be made aware of their rights and benefits as they are working hard for bringing laurels to the AAI. She further said that she is happy that HR Department has taken immediate action to establish this Help Desk for the benefits of those who are putting their level best to finish to projects on time.

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Photo caption:

Smt. Upma Srivastava, IAS, Chief Vigilance Officer, Airports Authority of India inaugurating the HELP DESK for the Contract Workers at Safdarjung Airport, New Delhi. Also seen in the picture are Smt. Archana Agrawal, President, Kalyanmayhee, Shri Sudhir Raheja, Member(PIng), Shri GK Chaukiyal, Member (Ops) and other officers of AAI.

