

Metro Station Check- in for airport commuters to be implemented soon

Chennai, 18.01.2023: To enhance travelling experience of passengers, a kick-off meeting was undertaken with Chennai Metro Rail Limited and Airlines at Chennai international Airport today to explore the possibility of airport check-in from metro stations. To start with, it is proposed to have the facility on trial basis at few metro stations of Chennai metro having maximum demand for airport bound commuters.

This facility is planned towards easing out the passenger rush before the flight departure and also help in relieving load off the shoulders of airport staff and the passengers. Once implemented passengers will be issued their boarding pass as soon as they check-in their luggage at the counter at the selected Metro station. Passengers will have the option to spend their valuable time in the city and just reach the airport directly in time to board the flight.

Also, this will reduce the congestion in arterial roads of the city leading to airport and contribute hugely to reduced carbon footprints as airport bound passengers are more likely to opt for metro check- in. Simply put it, every trip taken with metro and not a car reduces the region's carbon footprint, which is a huge step towards preserving our environs and AAI has always been a frontrunner with its environment friendly stance supporting such initiatives.

The facility post feasibility study, necessary checks, mandatory clearances and approvals from authorities is likely to be put on trials from March 2023 and is expected to be rolled out in full-fledged manner on Tamil Nadu Day (April 14,2023). The check-in facility will be further extended to more metro stations on weighing the passenger demand from time to time.

The meeting was convened by Dr. Sharad Kumar, Airport Director and attended by officials from CMRL and airlines including IndiGo, Air India & Vistara airlines. The airlines have conveyed interest to the proposal and IndiGo is also considering adding a 'check-in at' option (airport/metro station) in the online booking website, so that prior information is captured and sure footed planning can be necessitated on ground to provide a seamless experience to travelers.