



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

AAI/CHQ/OFPL/2023

12th June 2023

To

All Domestic Non-Scheduled Airlines
(Cash & Carry Operators)

Subject: Roll-Out of Live Online Flight System Integrated with Billing System & SBI from 1st of July 2023 onwards for Domestic Non-Scheduled Operators Operating on Cash & Carry Basis.

Sir/Madam,

Greetings from Airports Authority of India!

In order to bring in efficiency and seamless experience in filing Flight Plan, Raising Invoices and Making payments by Domestic Non-Scheduled Airlines operating on Cash & Carry basis Airports Authority of India is launching integrated Online Flight Plan System and Billing & Payment System. This will help Non-Scheduled Operators to submit Flight Plan and also to remit Aeronautical Charges online seamlessly without going to ARO/Briefing Office. The system is Customer friendly and immediately after remitting the payments, the Domestic Non-Scheduled Operators operating on Cash & Carry basis would be getting FIC, ADC and Automatic acknowledgement for receipt of payments. The system will be implemented from 1st of July 2023 00:00 Hrs onwards on PAN India Basis.

Henceforth, payments for Aeronautical Charges at ARO/Briefing Office will be collected in exceptional circumstances only from 1st July 2023 onwards, which has to be authorized by the ATS in-charge of that Airport considering technical/operational issues and the same has to be reported to Cbpscollection@aai.aero. Airlines may register online at <https://onlinefpl.aai.aero/>.

User Manual, FAQs are attached for reference. The following officials from CHQ shall be dedicatedly guiding and supporting for any issues faced during the roll-out of the System coordinating with respective regional heads/airports/airlines. Non-Scheduled Airport Operators intending to undertake hands-on training prior to roll-out of the system may forward their request at cbpscollection@aai.aero.

Sl. No	Name of the Officials	Issues related to	Designation	Mobile	Email ID
1	a) B S Dhapola b) Manoj Kumar	Online Flight Plan	AGM (CNS) SM (CNS)	9999715173 8076213595	bsdhapola@aai.aero manojkum@aai.aero
2	Amit Mishra	OFPL/ Payment Gateway	SM (IT)	9561064726	amitmishra@aai.aero
3	a) S Yogabhama b) Kanwal Kalra c) Yogesh Soni	Debit/Credit Notes Payment Gateway	Manager (BD) Manager (F) Manager (F)	9868996900 9810515755 9818989188	syogabhamaj@aai.aero kanwalkalra@aai.aero yogeshsoni@aai.aero
4	a) Kumar Vaibhav Upadhyay b) Jaspreet Singh	Online Flight Plan	Manager (BD) Manager (ATM)	9717791414 8826209660	kvupadhyay@aai.aero jaspreets@aai.aero



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In case of any unresolved queries, the matter may kindly be reported to the following officials

Escalation Matrix

Sl.No	Name of the Officials	Issues related to	Designation	Email ID
1	a) S K Mallick b) Sh. Balwant Singh c) Sh.Chandra Shekhar Tewari,	Online Flight Plan	ED(CNS-OM) GM (F) Jt GM(BD) & Fin	edcnsom@aai.aero gmfincbps@aai.aero shekharai@aai.aero

For strict compliance please.

With warm regards

M Suresh
Member (ANS)

N.O.O.

Copy to:

- 1) Chairman Secretariat
- 2) Member (Ops)
- 3) Executive Director (Finance)-I
- 4) Executive Director (CNS)-OM
- 5) General Manager (CNS)
- 6) General Manager (ATS) in-charge of respective stations – For exceptional Cases
- 7) RED NR/SR/ER/WR/NER – To depute an officer to coordinate with nominated CHQ Team.