



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

AAI/CHQ/OFPL/2023

12th June 2023

To

Regional Executive Director
Airports Authority of India
Northern/Eastern/Western/Southern/North Eastern Region

Airport Director
Airports Authority of India
Chennai/Kolkata

Subject: Roll-Out of Live Online Flight System Integrated with Billing System & SBI from 1st of July 2023 onwards for Domestic Non-Scheduled Operators Operating on Cash & Carry Basis.

Dear All,

In order to bring in efficiency and seamless experience in filing Flight Plan, Raising Invoices and Making payments by Domestic Non-Scheduled Airlines operating on Cash & Carry basis Airports Authority of India is launching integrated Online Flight Plan System and Billing & Payment System. This will help Non-Scheduled Operators to submit Flight Plan and also to remit Aeronautical Charges online seamlessly without going to ARO/Briefing Office. The system is Customer friendly and immediately after remitting the payments, the Domestic Non-Scheduled Operators operating on Cash & Carry basis would be getting FIC, ADC and Automatic acknowledgement for receipt of payments. The system will be implemented from 1st of July 2023 00:00 Hrs onwards on PAN India Basis.

Henceforth, payments for Aeronautical Charges at ARO/Briefing Office will be collected in exceptional circumstances only from 1st July 2023 onwards, which has to be authorized by the ATS in-charge of that Airport considering technical/operational issues and the same has to be reported to Cbpscollection@aai.aero. This information may be widely disseminated to all the airlines under your region at <https://onlinefpl.aai.aero/> for filing the flight plan with the request to take action for registration.

User Manual, FAQs are attached for reference. The following officials from CHQ shall be dedicatedly guiding and supporting for any issues faced during the roll-out of the System coordinating with respective regional heads/airports/airlines. Non-Scheduled Airport Operators intending to undertake hands-on training prior to roll-out of the system may forward their request at cbpscollection@aai.aero.

Sl. No	Name of the Officials	Issues related to	Designation	Mobile	Email ID
1	a) B S Dhapola b) Manoj Kumar	Online Flight Plan	AGM (CNS) SM (CNS)	9999715173 8076213595	bsdhapola@aai.aero manojkum@aai.aero
2	Amit Mishra	OFPL/ Payment Gateway	SM (IT)	9561064726	amitmishra@aai.aero
3	a) S Yogabhama b) Kanwal Kalra c) Yogesh Soni	Debit/Credit Notes Payment Gateway	Manager (BD) Manager (F) Manager (F)	9868996900 9810515755 9818989188	syogabhamaj@aai.aero kanwalkalra@aai.aero yogeshsoni@aai.aero
4	a) Kumar Vaibhav Upadhyay b) Jaspreet Singh	Online Flight Plan	Manager (BD) Manager (ATM)	9717791414 8826209660	kvupadhyay@aai.aero jaspreeets@aai.aero




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In case of any unresolved queries, the matter may kindly be reported to the following officials

Escalation Matrix

Sl.No	Name of the Officials	Issues related to	Designation	Email ID
1	a) S K Mallick b) Sh. Balwant Singh c) Sh.Chandra Shekhar Tewari,	Online Flight Plan	ED(CNS-OM) GM (F) Jt GM(BD) & Fin	edcnsom@aai.aero gmfincbps@aai.aero shekharai@aai.aero

For strict compliance please.


21/06/2023
M Suresh
Member (ANS)

Copy to:

- 1) Chairman Secretariat
- 2) Executive Director (CNS)-OM
- 3) Executive Director (Finance)-I
- 4) Executive Director (IT), Please ensure the roll-out from 1st July 2023.
- 5) General Manager (CNS-Com)
- 6) General Manager (ATS) in-charge of respective stations – For exceptional Cases
- 7) RED NR/SR/ER/WR/NER – To depute an officer to coordinate with nominated CHQ Team.